

Information Technology – Telephone Service Mailcode 4432 Phone: 618.453.2484 Fax: 618.453.4000 618.453.3000

February 10, 2000

RECEIVED

FEB 1 1 2000

Commissioner Gloria Tristani Pederal Communications Commission Room 8-C302 445 Twelfth Street, S.W. Washington, DC 20554 PROGRAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

Dear Commissioner Tristani:

Association ACUTA: the As member of Telecommunications Professionals in Higher Education, Southern Illinois University has closely followed the Calling Party Pays rulemaking and strongly supports the positions expressed in ACUTA comments. Like many ACUTA members. we are а non-profit educational institution deeply concerned that without appropriate safeguards, CPP will expose SIUC to significant financial liability that would undermine our ongoing effort to provide educational services.

SIUC currently has over 18,951 students and 4,053 employees. With an extensive telecommunications infrastructure accessible to such a large number of students and employees, we face the very real threat of uncontrollable, unauthorized CPP calls.

For example, when a student places a long distance call from his/her dormitory room, the Centrex recognizes the 8 + dialing pattern and knows to request an authorization code before completing the call. This process enables our telecommunications department to bill the individual caller for his/her toll charges. If a new type of toll call is introduced (in the form of a CPP service) that does not use the same type of numbering scheme as toll calls under the North American Numbering Plan, our Centrex system will be unable to identify the call and request the authorization code we need to bill the toll to the cost-causing party.

We agree that verbal notification to calling parties is a critical prerequisite to the implementation of CPP in a way that protects consumers. But this kind of notification by itself would not protect our institution from unauthorized CPP calls. A student or employee can hear the notification, but the institution will never be able to bill that student or employee for his/her charges. Without some means to screen and block calls, it will take very little time for our campus population to learn that "free" calls can be made to CPP numbers, the cost of which will ultimately be borne by SIUC. Even a small percentage of calls made to CPP numbers would have a direct and immediate impact on our already constrained budget.

We understand that the record before the Commission reflects a range of views on how large institutions might control the level of unauthorized CPP calls. We have considered the many options available and have consistently supported the numbering solution advocated by ACUTA in its written comments and oral presentations in this proceeding. The most efficient, cost-effective, and administratively simple way to deal with the problem of unauthorized CPP calls is by assigning one or more identifiable Service Access Codes ("SACs") to With very little effort, and at almost no numbers. cost, our Centrex could be programmed to recognize the designated CPP SAC(s) in exactly the same way that they are programmed to recognize the numbering patterns of other chargeable calls. The SAC solution would also save our institution the considerable expense disruption of replacing the Centrex we have in use costly next-generation equipment that could distinguish CPP calls without identifiable numbering.

As a non-profit educational institution, we are always concerned when we face the prospect of uncertain or uncontrollable external costs. On our campus, wireless telephones have become increasingly popular, particularly Thus, our concern about the likelihood with students. of unrecoverable costs associated with CPP calls is well placed. Given the re-allocation of financial responsibility caused by CPP, the importance of enabling subscribers to block, or track, CPP calls is undeniable. The Commission would best serve the public interest -- and accomodate the needs of educational institutions such as ours - by assigning a unique SAC to all CPP numbers. We appreciate the opportunity to offer the Commission our views on this matter, and we look forward to the successful implementation of CPP in a manner that will take into account the needs of all affected parties.

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Sincerely,

David R. Bouhl Deputy Director

prw



Information Technology - Telephone Service Mailcode 4432 Phone: 618.453.2484 Fax: 618.453.4000 618.453,3000

February 10. 2000

Mr. Thomas Sugrue Chief, Wireless Telecommunications Bureau Federal Communications Commission Room 3-C252 445 Twelfth Street, S.W. Washington, DC 20554

Dear Mr. Sugrue:

As a member of ACUTA: the Association of Telecommunications Professionals in Higher Education, Southern Illinois University has closely followed the Calling Party Pays rulemaking and strongly supports the positions expressed in ACUTA comments. Like many ACUTA members, we are a non-profit educational institution deeply concerned that without appropriate safeguards, CPP will expose SIUC to significant financial liability that would undermine our ongoing effort to provide educational services.

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David R. Bouhl Deputy Director

prw



Information Technology -- Telephone Service Mailcode 4432 Phone: 618.453.2484 Fax: 618.453.4000 618.453.3000

February 10, 2000

Commissioner Harold W. Furchtgott-Roth Federal Communications Commission Room 8-A302 445 Twelfth Street, S.W. Washington, DC 20554

Dear Commissioner Furchtgott-Roth:

As a member of ACUTA: the Association of Telecommunications Professionals in Higher Education, Southern Illinois University has closely followed the Calling Party Pays rulemaking and strongly supports the positions expressed in ACUTA comments. Like many ACUTA members, we are a non-profit educational institution deeply concerned that without appropriate safeguards, CPP will expose SIUC to significant financial liability that would undermine our ongoing effort to provide educational services.

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David R. Bouhl Deputy Director

prw

cc: Bryan Tramont

Legal Advisor to Chairman Furchtgott-Roth



Southern Illinois University at Carbondale Carbondale, Illinois 62901-6724

Telephone Service

SOUTHERN ILLINOIS UNIVERSITY

DATE: 2/10/80
TIME:
TO: Andrew Brown
FAX NUMBER: ZOZ ZZ3-0833 NUMBER OF PAGES (Including This Page): #31
FROM: David Bouhl
SIU FAX NUMBER: (618) 453-3000 DESK #:
SIU ACCOUNT TO BE BILLED:
REMARKS:



Information Technology - Telephone Service Mailcode 4432 Phone: 618.453.2484 Pax: 618.453.4000 618.453.3000 February 10, 2000

Chairman William E. Kennard Federal Communications Commission Room 8-B201 445 Twelfth Street, S. W. Washington, DC 20554

Dear Chairman Kennard:

ACUTA: the Association member of Telecommunications Professionals in Higher Education, Southern Illinois University has closely followed the Calling Party Pays rulemaking and strongly supports the positions expressed in ACUTA comments. Like many ACUTA members, we are a non-profit educational institution deeply concerned that without appropriate safeguards, CPP will expose SIUC to significant financial liability that would undermine our ongoing effort to provide educational services.

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David R. Bouhl Deputy Director

prw

cc: Mr. Ari Fitzgerald

Legal Advisor to Chairman Kennard



Information Technology - Telephone Service Mailcode 4432 Phone: 618.453.2484 Fax: 618.453.4000 618.453.3000

February 10, 2000

Mr. Joe Levin
Wireless lTelecommunications Bureau
Federal Communications Commission
Room 3-B135
445 Twelfth Street, S.W.
Washington, DC 20554

Dear Mr. Levin:

As a member of ACUTA: the Association of Telecommunications Professionals in Higher Education, Southern Illinois University has closely followed the Calling Party Pays rulemaking and strongly supports the positions expressed in ACUTA comments. Like many ACUTA members, we are a non-profit educational institution deeply concerned that without appropriate safeguards, CPP will expose SIUC to significant financial liability that would undermine our ongoing effort to provide educational services.

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David R. Bouhl Deputy Director

prw



Information Technology - Telephone Service Mailcode 4432 Phone: 618.453.2484 Fax: 618.453.4000 618,453,3000

February 10, 2000

Commissioner Susan Ness Federal Communications Commission Room 8-B115 445 Twelfth Street, S.W. Washington, DC 20554

Dear Commissioner Ness:

member of ACUTA: the Association Telecommunications Professionals in Higher Education, Southern Illinois University has closely followed the Calling Party Pays rulemaking and strongly supports the positions expressed in ACUTA comments. Like many ACUTA members, we are a non-profit educational institution deeply concerned that without appropriate safeguards, CPP will expose SIUC to significant financial liability that would undermine our ongoing effort to provide educational services.

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Sincerely,

David R. Bouhl Deputy Director

prw

cc: Mr. Mark Schneider

Senior Legal Advisor to Commissioner Ness



Information Technology - Telephone Service Mailcode 4432 Phone: 618.453.2484 Fax: 618.453.4000 618.453.3000 February 10, 2000

Commissioner Michael K. Powell Federal Communications Commission Room 8-A204 445 Twelfth Street, S.W. Washington, DC 20554

Dear Commissioner Powell:

As a member of ACUTA: the Association of Telecommunications Professionals in Higher Education, Southern Illinois University has closely followed the Calling Party Pays rulemaking and strongly supports the positions expressed in ACUTA comments. Like many ACUTA members, we are a non-profit educational institution deeply concerned that without appropriate safeguards, CPP will expose SIUC to significant financial liability that would undermine our ongoing effort to provide educational services.

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David R. Bouhl Deputy Director

prw

cc: Peter A. Tenhula

Senior Legal Advisor to Commissioner Powell



Information Technology - Telephone Service Mailcode 4432 Phone: 618.453.2484 Fax: 618.453.4000 618.453.3000

February 10, 2000

Ms. Kris Monteith
Wireless Telecommunications Bureau
FederalCommunications Commission
Room 3-Cl22
445 Twelfth Street, S.W.
Washington, DC 20554

Dear Ms. Monteith:

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February 10, 2000

Mr. James D. Schlichting
Deputy Bureau Chief
Wireless Telecommunications Bureau
Federal Communications Commission
Room 3-C254
445 Twelfth Street, S.W.
Washington, DC 20554

Dear Mr. Schlichting:

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February 10, 2000

Mr. David Siehl Wireless Telecommunications Bureau Federal Communications Commission Room 3-A164 445 Twelfth Street, S.W. Washington, DC 20554

Dear Mr. Siehl:

member of ACUTA: the Association Telecommunications Professionals in Higher Education, Southern Illinois University has closely followed the Calling Party Pays rulemaking and strongly supports the positions expressed in ACUTA comments. Like many members, we are non-profit educational a institution deeply concerned that without appropriate safeguards, CPP will expose SIUC to significant financial liability that would undermine our ongoing effort to provide educational services.

SIUC currently has over 18,951 students and 4,053 employees. With an extensive telecommunications infrastructure accessible to such a large number of students and employees, we face the very real threat of uncontrollable, unauthorized CPP calls.

For example, when a student places a long distance call from his/her dormitory room, the Centrex recognizes the 8 + dialing pattern and knows to request an authorization code before completing the call. This process enables our telecommunications department to bill the individual caller for his/her toll charges. If a new type of toll call is introduced (in the form of a CPP service) that does not use the same type of numbering scheme as toll calls under the North American Numbering Plan, our Centrex system will be unable to identify the call and request the authorization code we need to bill the toll to the cost-causing party.

We agree that verbal notification to calling parties is a critical prerequisite to the implementation of CPP in a way that protects consumers. But this kind of notification by itself would not protect our institution from unauthorized CPP calls. A student or employee can hear the notification, but the institution will never be able to bill that student or employee for his/her charges. Without some means to screen and block calls, it will take very little time for our campus population to learn that "free" calls can be made to CPP numbers, the cost of which will ultimately be borne by SIUC. Even a small percentage of calls made to CPP numbers would have a direct and immediate impact on our already constrained budget.

We understand that the record before the Commission reflects a range of views on how large institutions might control the level of unauthorized CPP calls. We have considered the many options available and have consistently supported the numbering solution advocated by ACUTA in its written comments and oral presentations in this proceeding. The most efficient, cost-effective, and administratively simple way to deal with the problem of unauthorized CPP calls is by assigning one or more identifiable Service Access Codes ("SACs") to CPP numbers. With very little effort, and at almost no cost, our Centrex could be programmed to recognize the designated CPP SAC(s) in exactly the same way that they are programmed to recognize the numbering patterns of other chargeable calls. The SAC solution would also save our institution the considerable expense and disruption of replacing the Centrex we have in use with costly next-generation equipment that distinguish CPP calls without identifiable numbering.

As a non-profit educational institution, we are always concerned when we face the prospect of uncertain or uncontrollable external costs. On our campus, wireless telephones have become increasingly popular, particularly with students. Thus, our concern about the likelihood of unrecoverable costs associated with CPP calls is placed. Given the re-allocation of responsibility caused by CPP, the importance of enabling subscribers to block, or track, CPP calls is undeniable. The Commission would best serve the public interest -- and accomodate the needs of educational institutions such as ours - by assigning a unique SAC to all CPP numbers. We appreciate the opportunity to offer the Commission our views on this matter, and we look forward to the successful implementation of CPP in a manner that will take into account the needs of all affected parties.

Sincerely,

David R. Bouhl Deputy Director

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